

IT PROJECT MANAGER



Yes

Bachelor's Degree

in Systems Management, Strategic Planning, Engineering & Technology, or Related Field

MEDIAN SALARY

+\$97,000

JOB GROWTH

12%

SOFT SKILLS

Leadership & Team Building
Resource Management
Technology Use
Systems Thinking

COMMON JOB DUTIES

- Develop methods to monitor and measure risk, compliance, and assurance efforts
- Provide advice on project costs, design concepts, or design changes
- ▶ Review or conduct audits of information technology (IT) programs and projects
- ► Manage end-to-end customer service
- ▶ Gather feedback on customer satisfaction and internal service performance to foster continual improvement
- Develop supply chain, system, network, performance, and cybersecurity requirements
- ▶ Identify and address cyber workforce planning and management issues (e.g. recruitment, retention, and training)
- Lead and oversee budget, staffing, and contracting
- Draft and publish supply chain security and risk management documents





